

Conditions Service-Software

§ 1 Software

Work on software can be started only after a proper order. An order can be submitted as a PDF or a mail text. In any case, LASE requires a confirmation of incurred costs from an authorised employee in the form of an order or written confirmation of cost coverage.

We assume all costs if the software is within the warranty and a third party does not cause the error.

In case of errors outside the warranty and in case of external faults within the warranty, we will charge the costs for error analysis and correction.

We will send you our service price list for this purpose